

Sahamati/Advisory/Tech/2026-07/01

Dated: July 07, 2026

Hi All,

Subject: Token Service Unavailability from 07 July 10.30 AM

This is to inform you that the Token Service has been experiencing an outage since 07 July, 10:30 AM.

Our technical team is actively investigating the issue and working to restore the service as quickly as possible. Based on our current assessment, the estimated time for service restoration is **5:00 PM today**.

We will continue to share updates as progress is made and will notify you as soon as the service has been fully restored.

We sincerely apologize for the inconvenience and appreciate your patience and understanding.

Regards,
Sahamati Team