



Sahamati/Advisory/MemberSuccess/2026-05/01

Dated: May 8th, 2026

Dear All,

**Subject: Planned Maintenance Notification – Intermittent Service
Disruption with 30 minutes downtime (Saturday, May 09th, 2026 07:00 AM
– 07:30 AM IST)**

We hope you are doing well.

We are informing you about the upcoming scheduled maintenance for the Database in our Production environment. This routine maintenance is essential to ensure the continued reliability and optimal performance of our services.

Maintenance window: 30 Minutes

Start Time: Saturday May 9th, 2026 - 7:00 AM IST

End Time: Saturday May 9th, 2026 - 7:30 AM IST

Expected Impact:

- Production Central Registry
- Production Token Services
- Production API service
- Self-Service Portal

During the maintenance period, users may experience a brief drop in the functionality of production applications. Our team will work diligently to minimise any disruptions and complete the maintenance as quickly as possible. If you encounter any token-fetch errors during the maintenance period, please try again after 30 minutes.

Please inform your teams about this scheduled maintenance and advise them to plan accordingly. Thank you for your understanding and cooperation as we work to maintain the highest standards of service and security for our applications.

If you encounter any issues or have questions following the maintenance period, please contact us at memberservices@sahamati.org.in and techsupport@sahamati.org.in

Regards,

Member Success Team

Sahamati - Collective of Account Aggregator Ecosystem