

Sahamati/Circular/Member-Success/2026-03/02

Dated: March 6th, 2026

Dear REs (FIPS, FIUs and AAs),

Subject: Mandatory Client Secret Rotation And Self Service Portal Access

As you are aware, Regulated Entities (REs) maintain client (entity) secret keys for their active entity ID(s) in the AA ecosystem to interact with Sahamati's Central Registry and Token services. Periodic rotation (or change) of the entity secret is an important security control and a key component of maintaining the ecosystem's overall trust and resilience.

In light of the current regulatory audit at Sahamati, the client (entity) secret rotation process is being revised. Please note,

- It is mandatory for all the REs to rotate their client (entity) secret every 180 days.
- There will be no grace period after 180 days resulting in the client secret expiring on the 180th day resulting in disruption of CR and token services for the RE.
- For the entities whose client secret has already expired, the last date to rotate the client secret is set as 23rd March 2026.
- For the entities whose client secret is expiring on or after 23rd-Mar-2026, there will be no extensions or grace periods.

To make this process seamless and hassle free, Sahamati has developed a [Self-Service Portal](#) (SSP) through which entities can check the status **AND** rotate their client secret without Sahamati's intervention.

Important information on accessing SSP:

- Please note that the **AA Program SPOC from your organisation is currently mapped to the Entity ID.**
- If you are not aware of the current AA SPOC mapped to your Entity ID, please send an email request to the Member Services team with updated SPOC ID.
- Once the SPOC is updated in Sahamati records, you will receive an email from **Sahamati Support** <noreply@sahamati.org.in> with a link to create or reset the password for the Self-Service Portal.
- If you are updating the AA Program SPOC, please try the steps below after receiving the email above email.

Steps to Rotate the Client Secret

1. Log in to the [Self-Service Portal](#).
2. Enter your Entity ID.
3. Enter the AA Program SPOC ID.
4. An OTP will be sent to the registered AA Program SPOC email ID.

5. Accept the Terms of Use.
6. Enter your user password to log in.
7. You may select “Forgot Password” or “Reset Password” to set a new password or reset the old password.
8. Once logged in, you can rotate the client secret directly from the portal.

We request all ecosystem participants who have not yet completed the client secret rotation to kindly complete the process before 23rd March.

For additional information about how to use the entity secret, use the link: [Token Service APIs - Production](#)

For any assistance, please reach out to the Sahamati Member Services team.

Warm Regards,
Sahamati Member Success Team