

Sahamati/Advisory/MemberSuccess/2026-03/03

Dated: March 13th, 2026

Dear All,

Subject: Planned Maintenance Notification – Intermittent Service Disruption (Saturday, March 14th, 2026 10:00 AM – 2:00 PM IST)

We are informing you about the upcoming scheduled maintenance for the Token Service, CR, and Cluster upgrade in our Production and UAT environments. This routine maintenance is essential to ensure the continued reliability and optimal performance of our services.

Maintenance Window:

Start Time: Saturday, March 14th, 2026, 10:00 AM IST

End Time: Saturday, March 14th, 2026, 2:00 PM IST

Expected Impact:

- Production Central Registry
- Production Token Services
- Production API service
- Self-Service Portal
- UAT Central Registry
- UAT Token Services
- UAT API service
- AA Commons portal

During the maintenance period, users may experience a brief drop in the functionality of production and UAT applications. Our team will work diligently to minimize any disruptions and complete the maintenance as quickly as possible. If you encounter any token fetch errors during the maintenance period, please try again later.

We kindly request that you inform your respective team members about this scheduled maintenance and advise them to plan accordingly. We appreciate your understanding and cooperation as we strive to maintain the highest standards of service and security for our applications.

Thank you for your continued trust.

If you encounter any issues or have questions following the maintenance period, please don't hesitate to contact us at memberservices@sahamati.org.in and techsupport@sahamati.org.in

Regards,
Member Success Team