

Sahamati/Advisory/MemberSuccess/2025-09/01

Dated: September 1st, 2025

To,
All Live and Live-enabled Entities, AAs, and TSPs

Subject: Access to Sahamati Services Restricted to Members

Sahamati Foundation has been providing several shared technical services **to support participants** in the Account Aggregator (AA) ecosystem.

In order to sustainably provide services to and for the ecosystem, Sahamati is aligning access to its existing and future services to its existing and future services, with its membership framework to ensure long-term viability.

Accordingly, entities not already having access to the below technical services will be extended access only upon completing Sahamati's membership process.

- **Sahayaak** (Grievance Redressal Portal)
- **Saans** (API Health Dashboard and MIS Dashboards)

Further, such entities will not be eligible to engage in the various participatory governance forums such as the Committee(s) and Council(s) on fair use, economic model, interoperability, and fraud prevention, amongst others. They will also be ineligible to participate in Sahamati's member-driven workshops and events, or request on-demand sessions/ discussions with Sahamati.

Please note the following:

- **The Central Registry (CR) and Token Service** will remain accessible to all entities for the time being. However, all other Sahamati services will be restricted to Members.
- **Kindly note that registering on the Central Registry (CR) does not constitute Sahamati Membership.** Entities must complete the membership process separately to get full access to Sahamati's services.
- All details regarding Sahamati **membership, benefits, and the membership agreement** are available at the following link on Sahamati website under the menu - [Membership](#).

The above shall be applicable to all regulated entities seeking onboarding in the



AA ecosystem.

We urge all entities to complete the Sahamati membership process at the earliest to avail access to the full range of Sahamati's offerings to its members.

For any questions, please write to us at memberServices@sahamati.org.in.

Regards,
Sahamati Members Success Team