

Sahamati/Advisory/Tech/2024-10/02 Dated: 14th October 2024

To, Live-enabled, Live Entities

<u>Subject: Scheduled Maintenance for Sahamati Production Token Service</u> <u>Application on 16th October 2024</u>

This is to inform you of upcoming maintenance for Sahamati Production Token service application, which as rescheduled from the earlier planned release on 3rd October 2024. We will be performing essential updates and upgrades to ensure the continued optimal performance and security of the application.

Maintenance window

Start Time: Wednesday 16th October, 2024 3:00 PM IST End Time: Wednesday 16th October, 2024 4:00 PM IST

Expected Impact:

During the maintenance period, Users may experience a brief drop when accessing Token Service. Request you to reattempt after a few minutes. Our team will work diligently to minimize disruptions and complete the maintenance as quickly as possible.

We kindly request that you inform your respective team members about this scheduled maintenance and advise them to plan accordingly.

If you encounter any issues or have questions following the maintenance period, please don't hesitate to contact our support team at services@sahamati.org.in.

Regards, Sahamati-Team